



FOR IMMEDIATE RELEASE

Goodwill Names Stephen Bickerton Jr. as Vice President of Operations

BOSTON (January 5, 2026) – Stephen Bickerton Jr., a proven operational executive, has joined Morgan Memorial Goodwill Industries as Vice President of Operations.

In this role, Bickerton directs facilities, security, and information technology for Goodwill's Roxbury headquarters and statewide operations at 14 additional sites.

"Goodwill's operations are extensive and complex and require broad-based operational expertise to be effective," said Joanne Hilferty, President and CEO of Morgan Memorial Goodwill Industries. "Steve brings extensive experience in facilities management, information technology, budgeting, capital planning, and community engagement. We are delighted to have him on the team."

Bickerton most recently served as Deputy Commissioner of the City of Boston Parks and Recreation Department and has also held senior roles with the City of Boston Public Facilities Department, Thayer & Associates, and Cambridge College.

Active in his community, Bickerton has served on the Dorchester YMCA Board of Advisors and the Cedar Grove Civic Association. He holds a bachelor's degree from Massachusetts Maritime Academy and an MBA from the University of Massachusetts-Boston.

About Morgan Memorial Goodwill Industries

Goodwill is a community-based nonprofit organization whose mission is to help individuals with barriers to self-sufficiency to achieve independence and dignity through work. To learn more, visit Goodwill online at www.goodwillmass.org or follow on social media @goodwillmass.

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