



**FOR IMMEDIATE RELEASE**

## **Goodwill Names Shannon Teles Vice President of Mission Services**

**BOSTON (July 24, 2024)** – Shannon Teles, an accomplished human services executive with more than 20 years of experience, has joined Morgan Memorial Goodwill Industries as Vice President of Mission Services.

Goodwill's mission is to help individuals with barriers to self-sufficiency to achieve independence and dignity through work. Goodwill is a leading provider of workforce development services in Massachusetts. Shannon will oversee its broad array of job training and career services that helped over 7,100 individuals across the state last year.

“At Goodwill, we are expanding our programs to meet the ongoing needs of the individuals and communities we serve and are designing them to respond to the substantial changes in the economy and the labor market,” said Joanne Hilferty, President and CEO of Morgan Memorial Goodwill Industries. “Shannon has the experience and expertise to enhance current programs and design new ones to address evolving service needs and funding opportunities. It is exciting to have her on the Goodwill team.”

Shannon has a proven track record in nonprofit management and workforce development, having held leadership positions at Volunteers of America Massachusetts, the Price Center and Community Work Services. Shannon has a master's degree in social work from Boston University and a bachelor's degree from UMass-Dartmouth. She and her family live in Dedham.

### **About Morgan Memorial Goodwill Industries**

Goodwill is a community-based nonprofit organization whose mission is to help individuals with barriers to self-sufficiency to achieve independence and dignity through work. To learn more, visit Goodwill online at [www.goodwillmass.org](http://www.goodwillmass.org) or follow on social media @goodwill Boston.

### **MEDIA CONTACT**

James Harder  
Director of Communications & Public Affairs  
[jharder@goodwillmass.org](mailto:jharder@goodwillmass.org)  
617-541-1218