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Goodwill Responds to the COVID-19 Pandemic
Implements a reduction in force

BOSTON – April 7, 2020 – As the COVID-19 pandemic has unfolded, Morgan Memorial Goodwill Industries has implemented the recommendations and requirements of the Centers for Disease Control and Prevention (CDC) and the Commonwealth of Massachusetts. Goodwill has made changes in how it operates and supported all staff through Gov. Charlie Baker’s initial stay at home advisory and non-essential business emergency order.

The recent extension of the emergency order through May 4 has required the 125-year-old organization to make difficult decisions. Yesterday, Goodwill furloughed/laid off a substantial portion of its staff, largely those working in the retail enterprise. It intends to recall furloughed staff as soon as the situation allows.

At this time, Goodwill is operating and providing remote mission services, including day services for individuals with developmental disabilities and career services at MassHire Boston Career Center, the one-stop career center Goodwill operates. It is also providing essential cleaning services at federal buildings. A limited number of essential staff are working at Goodwill’s Boston headquarters, though it is closed to the public. Goodwill’s 18 retail stores in Massachusetts are closed until at least May 4.

Looking ahead, Goodwill anticipates the community demand for its job training and career services will increase exponentially given the number of individuals who will be unemployed.

About Morgan Memorial Goodwill Industries

For 125 years, Goodwill has provided job training programs and partnered with the business community to provide meaningful work opportunities for individuals with barriers to self-sufficiency. Goodwill also operates MassHire Boston Career Center, a one-stop career center that offers universal access to a broad range of services for job seekers. The Goodwill Stores in eastern, central, and western Massachusetts provide jobs and on-the-job training opportunities and offer quality, low-cost goods to individuals and families looking for value. To learn more, visit Goodwill online at www.goodwillmass.org or follow us on social media @goodwillboston.