Goodwill recognizes the challenges that unemployment creates. This is why we have developed **First Step**, a program designed to help you advance your career, strengthen your family, and achieve financial independence.

We are committed to offering services and resources that will assist First Step participants with meeting these challenges and creating new opportunities for you.

**Through First Step, Goodwill will offer:**

- Individualized assessment and career planning
- On-going case management support
- Career readiness/skill training
- Tools for job placement
- Access to internships and specialized training
- Employment retention and career advancement services
- Assistance with budgeting and financial literacy
- Family strengthening services including referrals and support

To learn more and to register, please contact Shaquanta Baily at (617) 541-1243 or sbailey@goodwillmass.org.

*Independence and dignity through work.*

[www.goodwillmass.org](http://www.goodwillmass.org)